

# **Brent C. James, M.D., M.Stat., FACPE**

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Summary: Member of Natl Academy of Medicine; one of the originators of quality improvement in health care delivery; trained originally in physics and electrical engineering (computer science); quite by accident got retracked into medicine, leading to training as a cancer surgeon; picked up a masters degree in biostatistics to better understand cancer outcomes, then conducted randomized trials of new cancer treatments in the largest multi-center trials group in the world. Currently a Clinical Professor based at the Clinical Excellence Research Center (CERC), Dept of Medicine, Stanford University School of Medicine. Also has adjunct faculty appointments at the University of Utah, Harvard School of Public Health, and Jönköping University, Sweden. Advises the governments of Sweden, Singapore, and Saudi Arabia on health care delivery reform.

Brent James is known internationally for his work in clinical quality improvement, patient safety, and the infrastructure that underlies successful improvement efforts, such as culture change, data systems, payment methods, and management roles.

He is a member of the National Academy of Medicine (formerly known as the Institute of Medicine), and participated in that organization's seminal works on quality and patient safety.

He is a Clinical Professor at the Clinical Excellence Research Center (CERC), Department of Medicine, Stanford University School of Medicine.

He holds adjunct faculty appointments at several other universities:

Visiting Lecturer, Harvard School of Public Health (Health Policy and Management)

Adjunct Professor, University of Utah David Eccles School of Business

Adjunct Professor, University of Utah School of Medicine (Family Medicine; Biomedical Informatics)

Affiliated Professor, School of Health & Welfare, Jönköping University, Sweden

He is a Fellow of the American College of Physician Executives.

He is presently a Senior Advisor at Health Catalyst, Salt Lake City, UT; and a Senior Fellow at the Institute for Healthcare Improvement (IHI), Boston, MA.

He is was formerly Chief Quality Officer, *and* Executive Director, Institute for Healthcare Delivery Research at Intermountain Healthcare, based in Salt Lake City, Utah.

Through the Intermountain Advanced Training Program in Clinical Practice Improvement (ATP), he has personally trained more than 5,000 senior physician, nursing, and administrative executives, drawn from around the world, in clinical management methods, with proven improvement results (and leading to over 50 "sister" training programs in more than 10 countries).

He has been honored with a series of awards for quality in health care delivery, including (among many):

2018 John M. Eisenberg Patient Safety & Quality Individual Award, Joint Commission & National Quality Forum, March 2019

Distinguished Alumnus, University of Utah, 2015

Deming Cup – Columbia University School of Business, 2011

C. Jackson Grayson Medal, Distinguished Quality Pioneer – American Quality and Productivity Center, 2010

Joint Commission Ernest A. Codman Award, 2006

AHA HRET TRUST Award, 2005

National Committee for Quality Assurance (NCQA) Quality Award, 2005

American College of Medical Quality Founders' Award, 1999

For 8 of first the 9 years it existed, he was named among *Modern Physician's* "50 Most Influential Physician Executives in Healthcare." He was named among the "100 Most Powerful People in Healthcare" (Modern Healthcare) for over 5 consecutive years, and among Modern Healthcare's "25 Top Clinical Informaticists".

Before coming to Utah in 1986, he was Assistant Professor in the Department of Biostatistics at the Harvard School of Public Health, providing statistical support for the Eastern Cooperative Oncology Group (ECOG) and Cancer & Leukemia, Group B (CALG); and staffed the American College of Surgeons' Commission on Cancer.

He holds the following degrees;

Bachelor of Science degrees in Computer Science (Electrical Engineering) and  
Medical Biology; an

M.D. degree (with residency training in general surgery and oncology); and a  
Master of Statistics degree.

He serves on several boards of trustees, boards of directors, and advisory boards dedicated to clinical improvement and patient safety.